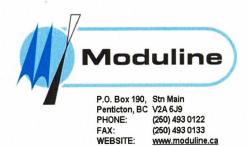
# **JUST A REMINDER**



P.O. Box 190, Stn Main
Penticton, BC V2A 6J9
PHONE: (250) 493 0122
FAX: (250) 493 0133
WEBSITE: www.moduline.c

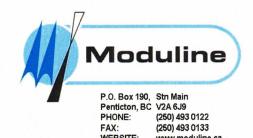
THE FOLLOWING ARE SPECIFICALLY <u>EXCLUDED</u> FROM THE APPLICATION OF THE ONE YEAR LIMITED WARRANTY ON HOMES BUILT BY MODULINE INDUSTRIES (CANADA) LTD.:

- 1. Appliances and fixtures warranted by their manufacturers such as furnace, water heater, cooking stove, refrigerator, washer, dryer, smoke detector, etc.
- 2. Problems resulting from alteration or modification of the home.
- 3. Transportation damage after initial factory delivery.
- 4. Problems arising from improper set-up, blocking, leveling or re-leveling of the home.
- 5. Problems caused by abuse, misuse, negligence or accident.
- 6. Problems resulting from frozen water and drain lines.
- 7. Problems resulting from failure to properly maintain the home.
- 8. Bedding, draperies, furniture, floor coverings and decorator items.
- 9. Normal deterioration due to wear and exposure. It is normal for draperies, carpeting, furniture, etc. to show signs of usage, colour loss and wear during the initial 12 month (one year) period.
- 10. Secondary damages. It is the owner's responsibility to use reasonable and prudent care to minimize foreseeable secondary damages such as damage to floor, stained upholstery, carpeting or drapes, which may be associated with an initial defect such as a leak in the roof or water distribution system.
- 11. Condensation damage.
- 12. Foundation system and anchoring system.



It is the responsibility of the homeowner to attend to the maintenance of their home when required.

Excessive snow and ice must be removed from the roof to minimize the risk of damage.



# GL PRODUCTS INTERTHERM FURNACE SERVICE

Dear Homeowner;

If there is no service firm listed for your area or if the service centre that is listed cannot attend your home to repair your furnace, you should take the following steps for securing the repair of your furnace under its manufacturer's warranty:

- 1. Contact the company that did your original gas hook up to your home to make repairs.
- 2. Check your yellow pages under "Heating Contractors" or "Plumbing" for a furnace repair firm.
- 3. Contact GL Products if you cannot find a service firm via steps 1 and 2; for Western Canada call 403-243-2792.

Please Note: The service firm that you contact will have to contact GL Products to obtain authorization to perform the warranty repair if said firm is not an authorized Intertherm service centre.

# WHIRLPOOL® MAJOR APPLIANCE LIMITED WARRANTY

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer experience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
  - Proof of purchase including dealer or retailer name and address

#### IF YOU NEED SERVICE:

warranty period.

- 1. Before contacting us to arrange service, please determine whether your product requires repair. Some questions can be addressed without service. Please take a few minutes to review the Troubleshooting or Problem Solver section of the Use and Care Guide, scan the QR code on the right to access additional resources, or visit www.whirlpool.com/product\_help.
- All warranty service is provided exclusively by our authorized Whirlpool Service Providers. In the U.S. and Canada, direct all requests for warranty service to:



www.whirlpool.com/product\_help

#### **Whirlpool Customer eXperience Center**

In the U.S.A., call 1-800-253-1301. In Canada, call 1-800-807-6777.

If outside the 50 United States or Canada, contact your authorized Whirlpool dealer to determine whether another warranty applies.

#### **ONE YEAR LIMITED WARRANTY**

#### WHAT IS COVERED

For one year from the date of purchase, when this major appliance is installed, operated and maintained according to instructions attached to or furnished with the product, Whirlpool Corporation or Whirlpool Canada LP (hereafter "Whirlpool") will pay for Factory Specified Replacement Parts and repair labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion replace the product. In the event of product replacement, your appliance will be warranted for the remaining term of the original unit's

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. Service must be provided by a Whirlpool designated service company. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased. This limited warranty is effective from the date of original consumer purchase. Proof of original purchase date is required to obtain service under this limited warranty.

#### WHAT IS NOT COVERED

- Commercial, non-residential, multiple-family use, or use inconsistent with published user, operator or installation instructions.
- 2. In-home instruction on how to use your product.
- Service to correct improper product maintenance or installation, installation not in accordance with electrical or plumbing codes or correction of household electrical or plumbing (i.e. house wiring, fuses or water inlet hoses).
- Consumable parts (i.e. light bulbs, batteries, air or water filters, preservation solutions, etc.).
- Defects or damage caused by the use of non-genuine Whirlpool parts or accessories.
- 6. Conversion of products from natural gas or L.P. gas.
- Damage from accident, misuse, abuse, fire, floods, acts of God or use with products not approved by Whirlpool.
- Repairs to parts or systems to correct product damage or defects caused by unauthorized service, alteration or modification of the appliance.
- Cosmetic damage including scratches, dents, chips, and other damage to the appliance finishes unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days.
- 10. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments including but not limited to high salt concentrations, high moisture or humidity or exposure to chemicals.
- 11. Food or medicine loss due to product failure.
- 12. Pick-up or delivery. This product is intended for in-home repair.
- 13. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
- 14. Removal or reinstallation of inaccessible appliances or built-in fixtures (i.e. trim, decorative panels, flooring, cabinetry, islands, countertops, drywall, etc.) that interfere with servicing, removal or replacement of the product.
- **15.** Service or parts for appliances with original model/serial numbers removed, altered or not easily determined.

The cost of repair or replacement under these excluded circumstances shall be borne by the customer.

#### **DISCLAIMER OF IMPLIED WARRANTIES**

IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR IMPLIED WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO ONE YEAR OR THE SHORTEST PERIOD ALLOWED BY LAW. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.

#### **DISCLAIMER OF REPRESENTATIONS OUTSIDE OF WARRANTY**

Whirlpool makes no representations about the quality, durability, or need for service or repair of this major appliance other than the representations contained in this warranty. If you want a longer or more comprehensive warranty than the limited warranty that comes with this major appliance, you should ask Whirlpool or your retailer about buying an extended warranty.

#### LIMITATION OF REMEDIES; EXCLUSION OF INCIDENTAL AND CONSEQUENTIAL DAMAGES

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. WHIRLPOOL SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES. Some states and provinces do not allow the exclusion or limitation of incidental or consequential damages, so these limitations and exclusions may not apply to you. This warranty gives you specific legal rights, and you also may have other rights that vary from state to state or province to province.



### WARRANTY CONTACTS FOR COMPONENT PARTS

Moduline Industries (Canada) Ltd. does not warranty component parts in their homes. Please call the following manufacturers if you have problems with their component parts.

PART	MANUFACTURER	SUPPLIER	PHONE
Furnaces	GLP Canada	GLP Canada	403-243-2792
Tub / Shower	Maax	Maax	1-800-328-2531
Appliances	Whirlpool	Whirlpool	1-800-807-6777
Windows / Exterior Doors	Berdick Mfg.	Berdick Mfg.	250-492-2833
Gas Fireplaces	Heat & Glo	Mr. Fireplace	604-591-2261
Electric Fireplaces	Dimplex	Dimplex	1-888-346-7539
Hot Water Tanks	Giant	Sunrise Pipe	250-763-5528
	Rheem	BC Plumbing	250-492-2000
Skylight	Columbia	Columbia	604-437-3377
Shingles	IKO	IKO	1-800-521-8484
Siding – vinyl	Gentek	Gentek	Email: Danielle_peel@gentek.ca Mike_laughy@gentek.ca
Siding – fiber cement	Allura	Allura	1-844-425-5872



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## BRK Smoke & Carbon Monoxide Alarm

Understanding the indicator lights and alarm horn patterns				
Condition	LED (red or Green Lights)	Horn		
Normal Operation (AC Power)	Green LED ON; flashing Red LED once/minute	No Audible Alarm		
Normal Operation (DC Power – Model 9120BA only)	Green LED OFF; Red LED flashes once/minute	No Audible Alarm		
DURING TESTING	Red LED flashes once every second	Horn Pattern: 3 beeps, pause, 3 beeps		
LOW OR MISSING BATTERY (Model 9120BA only)	Red LED flashes once/minute	Horn "chirps" once/minute		
ALARM CONDITION Smoke Initiating Device	Red LED flashes rapidly on the unit that triggered the Alarm	Horn Pattern: 3 beeps, pause, 3 beeps		
ALARM CONDITION Interconnect Alarm	Red LED on the other Alarms in an interconnected series will be OFF	Horn Pattern: 3 beeps, pause, 3 beeps		
IN SILENCE MODE	Red LED flashes once every 10 seconds	Horn remains silent for up to 10 minutes. Horn will sound if smoke levels increase		
"LATCHING" ALARM INDICATOR	Green LED ON for 2 seconds/OFF for 2 seconds, repeatedly until reset, on initiating units(s)	Horn remains silent		

WEEKLY testing is required

